

Long Range Plan Goals and Objectives 2007-2009

Mission Statement

The Gleason Public Library (GPL) enriches lives through excellent services, programs, and collections that promote lifelong learning. As a valued cultural center of the community, the GPL offers access to a variety of materials and creative services to satisfy the diverse recreational, educational, and cultural interests of the people of Carlisle.

Goals & Objectives

Goal I. The Gleason Public Library (GPL) will actively promote reading, independent thinking, and learning throughout life.

Objective A. The children's and reference departments will have professional staff to meet the developmental, educational and informational needs of children and adolescents, infant through school age.

Objective B. The GPL will collaborate with other entities to promote the value and pleasure of reading and libraries to the community.

Objective C. The GPL will provide educational programs that support lifelong learning.

Objective D. The GPL will advocate for the rights of library users and the Freedom to Read.

Goal II. The GPL will facilitate fast and reliable access to a wide range contemporary and historical materials.

Objective A. The GPL will predict and respond to user demands for library materials in a timely manner.

Objective B. The GPL will enable the Carlisle community to be "information fluent", able to find digital information with ease and discernment.

Objective C. The GPL will provide recommendations about books and other materials.

Objective D. The GPL will preserve and make accessible historical records.

Goal III. As a cultural center for the town, the GPL will be a conduit for cultural experiences, dialogue, contribution, and collaboration in the community.

Objective A. The GPL will be an active partner, participant, and venue for community events and programs.

Objective B. The GPL will be an avenue for information services, referrals, and programs that highlight the resources, local government, and character of Carlisle.

Objective C. The GPL will foster community volunteerism and participation.

Objective D. The GPL will promote itself to ensure public awareness of programs and services.

Goal IV. The GPL will be a welcoming, accessible, safe and comfortable place, which is open convenient hours, for the community of Carlisle.

Objective A. The GPL will be open and accessible with predictable hours to Carlisle residents throughout the year.

Objective B. The GPL will ensure the building is adequately staffed and properly functioning to be open as scheduled to the public.

Objective C. The GPL will maintain the building and equipment through regular assessment, preventative measures, and appropriate long-term and disaster planning.

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Objective D. The GPL environment will be well lit, aesthetically pleasing, clean, and comfortable for library users.

Objective E. The GPL will assess, improve, and enhance the library spaces and technology to meet the needs of the library users and library staff.

Goal V. The GPL will provide excellent professional public services and strive to meet or exceed users' expectations.

Objective A. The GPL will provide a high level of public service in a friendly, helpful, and effective manner.

Objective B. The GPL will continue to be responsive to Carlisle's needs through the development and implementation of efficient and effective operations, financial management, procedures, and policies.

Objective C. Library staff will be supported and encouraged to pursue professional development opportunities appropriate to their responsibilities.

Goal VI. The GPL will effectively evaluate and use telecommunications, information technology, and emerging technologies to improve and provide better library services.

Objective A. The GPL will develop the knowledge and proficiency of library staff with current and emerging information technologies to better serve the public.

Objective B. The GPL will select, organize and maintain a quality collection of electronic materials that will provide a basis for patron information, educational, and recreational needs.

Objective C. The GPL will provide and continue to improve access and services through maintenance and appropriate upgrades of software, technology equipment and infrastructure.